customer portal + app

genius water management

subecaENGAGE

The Subeca Engage™ Customer Portal brings a new level of water use awareness and control to water utility customers

Tracking water costs and use throughout each day lets customers understand how much their water use habits impact their water bills. Automatic alerts, a direct communications line to the water utility, and the ability to control water with the Subeca Act valve provide tools that truly empower.

Companion real-time Subeca Engage mobile applications communicate directly to the customer's Subeca Edge Network. This allows individual in-house appliance flowrate and water use to be revealed. Finally, real knowledge can be applied to water conservation decisions.

subeca
ENGAGE

FEATURES AND OPERATION

Subeca Engage portal and companion mobile apps empower end users to quickly and easily access, understand and remotely manage their water use, forging a partnership between water utilities and end users for best water management practices. Subeca Engage allows customers to create water use goals in line with their water utilities need to conserve water and meet state mandates. Subeca Engage does more than put a pretty face on meter data, it is a true IoT platform that allows customers to expand their portals with devices and applications that allow them to manage water as never before.

» High-resolution charts that show detailed analysis of your water use over any time frame.

» Multi water use goal features

» Water leak and flow event alerts

» Intuitive appliance water-use mapping

» Allows creation of landscape maps that guide customers through efficient weather-based landscape irrigation

» Share dashboards with service providers such as gardeners and plumbers

» Add Subeca Act valves for specific point-of-use water control

» Distribute an automatic message to one or more services or neighbors that can respond to a water issue

» Quick chat with your water utility service provider

» Pay water bills online (water utility enabled)

» Effective customer service tool

INSTALLATION SPECIFICATIONS

Subeca Engage is a cloud-based SaaS Platform, (Software as a Service) that is hosted through Amazon Webs Services. The portal requires no software installation and is accessed through common web browsers via secure login credentials.

Water end users only need to create an account and log in to access the portal; no need for updates, patches or upgrades; these are all done automatically and remotely.

The smartphone app can be downloaded and installed like any other from the Apple App Store and Google Play for Android systems. Updates happen the same way, with alerts pushed out from the developer and installed as users wish.